

Smartsheet Inc.
Limits Policy

Date of Last Revision: Oct 26, 2018

Modifications to Policy

Smartsheet reserves the right, in its sole discretion, to modify this Limits Policy at any time. Modifications are effective when posted. If a plan exceeds the limits set forth below, then Smartsheet offers customers the opportunity to purchase additional capacity. Please contact us for additional pricing details at sales@smartsheet.com.

Per Minute Automated Interaction Limits

Automated interaction limits apply to, among other things (i) user initiated API calls, (ii) published sheet, report or dashboard loads, and (iii) automated app refreshes. Each user gets a maximum number of allowable automated interactions per minute as shown in the table below.

	Trial	Included with Individual/Basic	Included with Team**	Included with Business	Included with Enterprise***	Included with Premier
Per User Limits	20	20	100	100	300	400

File Storage Limits

File storage limits apply to the space consumed for all files uploaded as attachments or cell-based images. This includes images in grid, dashboards and any other view. Capacity is shared among Smartsheet assets (ie, sheets, reports, dashboards) created by plan users. Each plan type gets a maximum file storage limit as shown in the table below.

	Trial	Included with Individual/Basic	Included with Team**	Included with Business	Included with Enterprise***	Included with Premier
Per User Limits	5 GB per Trial User	50 GB per Licensed User	100 GB per Licensed User	100 GB per Licensed User	125 GB per Licensed User	250 GB per Licensed User

Daily Notification Limits

Notification limits apply to email or other automated notifications generated as a result of triggers, conditions or actions within a sheet. Capacity is shared among Smartsheet assets (ie, sheets, reports, dashboards) created by plan users. Each plan type gets a maximum notification limit per day as shown in the table below.

	Trial	Included with Individual/Basic	Included with Team**	Included with Business	Included with Enterprise***	Included with Premier
Per User Limits	5	25	100	100	500	700

** Team plans discontinued July 2018

*** Limits also apply to Enterprise Legacy